

# Home Emergency Assistance

## Legal Expenses Insurance

temple  
legal protection

Home emergency is a crucial part of any household portfolio and our cover is one of the widest available.

We provide comprehensive insured assistance in the event of a home emergency. Our network of approved repairers will visit your customer's home to carry out emergency repairs in the event of:

- Failure of the power supply or central heating.
- Roof damage.
- Blockage or damage to the toilet, plumbing or drainage system.
- Damage which prevents access or leaves the home insecure.
- An infestation of vermin.

## What are the benefits of the scheme?

### The Temple Advantage for you:

- Policies are easy to issue.
- Bespoke cover is available.
- Simple monthly reporting.
- A dedicated account manager at Temple.
- Fair and flexible commission arrangements.
- Commission deducted at source so there will be no delay of your commission payments.
- Market-leading claims service, giving you peace of mind that your clients will be treated fairly.
- A commitment to providing timely and intelligent decisions.

### The Temple Advantage for your clients:

- Comprehensive cover addressing the needs of a household client, including some areas that many of our competitors do not cover, such as pest control.
- First class claims service with expert local repair contractors.
- Flexible bespoke policies and pricing to suit the brand and premium requirements of your household clients.
- A 24-hour helpline staffed by an established Nationwide repair network.

## How does it work?

We aim to make our Home Emergency Assistance product as straight forward to use as possible, operating on a self-quote, self-issue basis, where you issue policy wordings and schedules for each client.

- Premiums are payable to us on a monthly basis.
- Full support is also given for non-standard enquiries by telephone and on-line.
- Monthly instalment payments are also available.

## Standard Cover:

- Power supply.
- Central heating.
- Roof damage.
- Plumbing and Drainage.
- Toilets.
- Security and Access.
- Pest Control.
- Up to £1,000 repair costs, including call-out charge, labour, parts and materials.
- Up to £250 hotel expenses.

## Next step:

Enhance the service you give to your clients.

To arrange a home emergency health check or for more information and to set up a face-to-face meeting with one of our business development managers, please contact us on:

**01483 577877** or email  
[underwriting@temple-legal.co.uk](mailto:underwriting@temple-legal.co.uk)

