

Home Emergency Assistance

Legal Expenses Insurance

temple
legal protection

Home emergency is a crucial part of any household portfolio and our cover is one of the widest available.

We provide comprehensive insured assistance in the event of a home emergency. Our network of approved repairers will visit your customer's home to carry out emergency repairs in the event of:

- Failure of the power supply or central heating.
- Roof damage.
- Blockage or damage to the toilet, plumbing or drainage system.
- Damage which prevents access or leaves the home insecure.
- An infestation of vermin.

What are the benefits of the scheme?

The Temple Advantage for you:

- Policies are easy to issue.
- Bespoke cover is available.
- Simple monthly reporting.
- A dedicated account manager at Temple.
- Fair and flexible commission arrangements.
- Commission deducted at source so there will be no delay of your commission payments.
- Market-leading claims service, giving you peace of mind that your clients will be treated fairly.
- A commitment to providing timely and intelligent decisions.

The Temple Advantage for your clients:

- Comprehensive cover addressing the needs of a household client, including some areas that many of our competitors do not cover, such as pest control.
- First class claims service with expert local repair contractors.
- Flexible bespoke policies and pricing to suit the brand and premium requirements of your household clients.
- A 24-hour helpline staffed by an established Nationwide repair network.

How does it work?

We aim to make our Home Emergency Assistance product as straight forward to use as possible, operating on a self-quote, self-issue basis, where you issue policy wordings and schedules for each client.

- Premiums are payable to us on a monthly basis.
- Full support is also given for non-standard enquiries by telephone and on-line.
- Monthly instalment payments are also available.

Standard Cover:

- Power supply.
- Central heating.
- Roof damage.
- Plumbing and Drainage.
- Toilets.
- Security and Access.
- Pest Control.
- Up to £1,000 repair costs, including call-out charge, labour, parts and materials.
- Up to £250 hotel expenses.

Next step:

Enhance the service you give to your clients.

To arrange a home emergency health check or for more information and to set up a face-to-face meeting with one of our business development managers, please contact our Bristol office on:

0333 321 0661 or email
bristol@temple-legal.co.uk



temple

The experts in legal expenses insurance

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